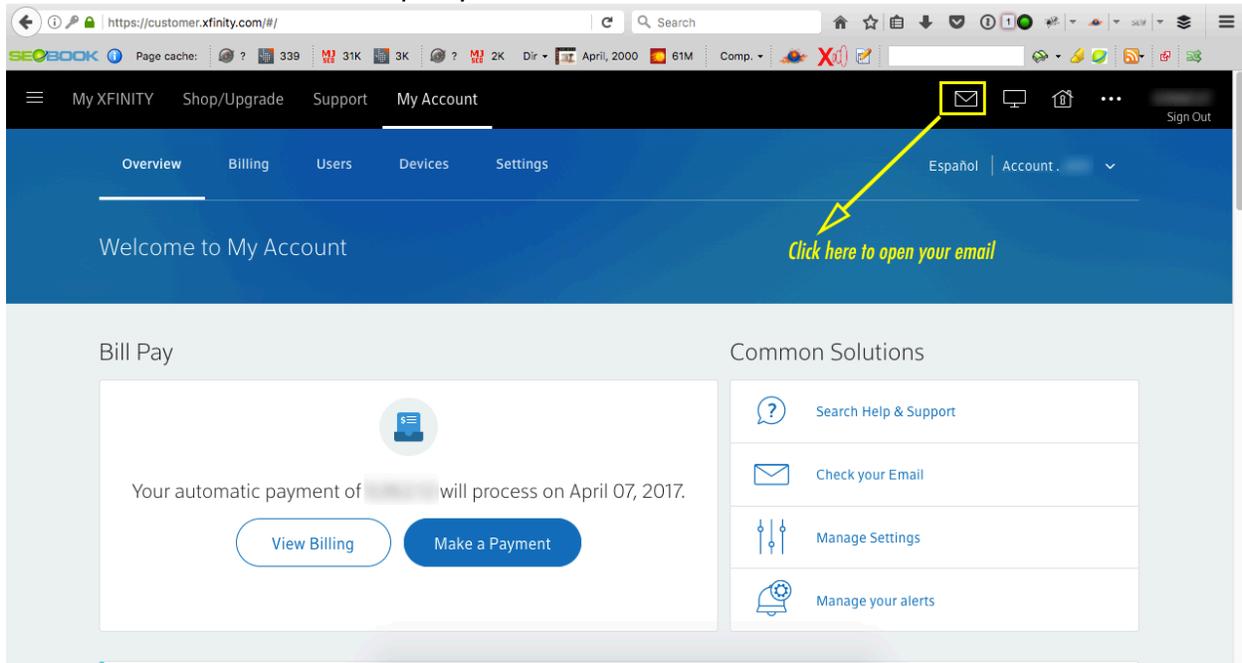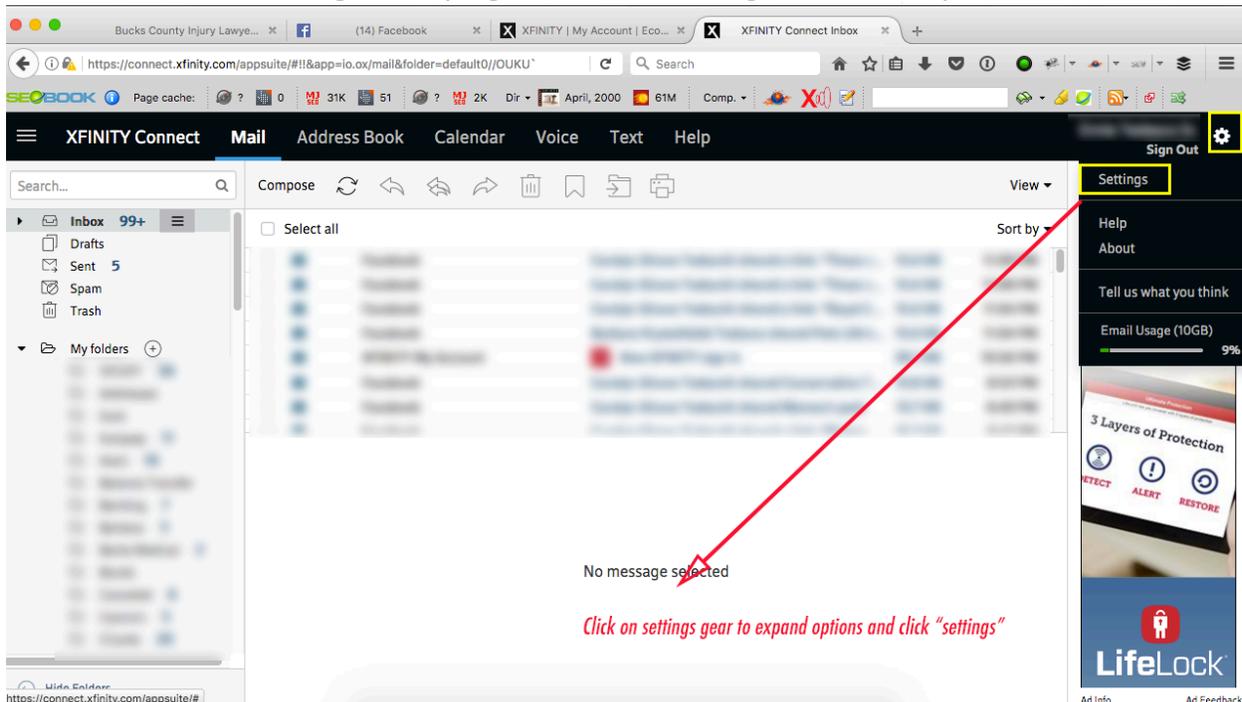## Comcast Email Account SPAM Preference Change Instructions

1. Log into your Comcast email account at web this web address: customer.comcast.com (type this into your URL address line and click enter).

2. Click on email icon to open your email

3. Click on the setting icon top right and click "Settings" when it drops down

4. Next, click on Advanced Settings under mail

Note: If you do not have the option to edit the Spam filter under your account you are probably logged in with a "restricted" account. If this is the case you will need to log in with the primary Comcast account and make this sub-account (your account) "unrestricted" before being able to make this SPAM filter change. See instructions on next page.
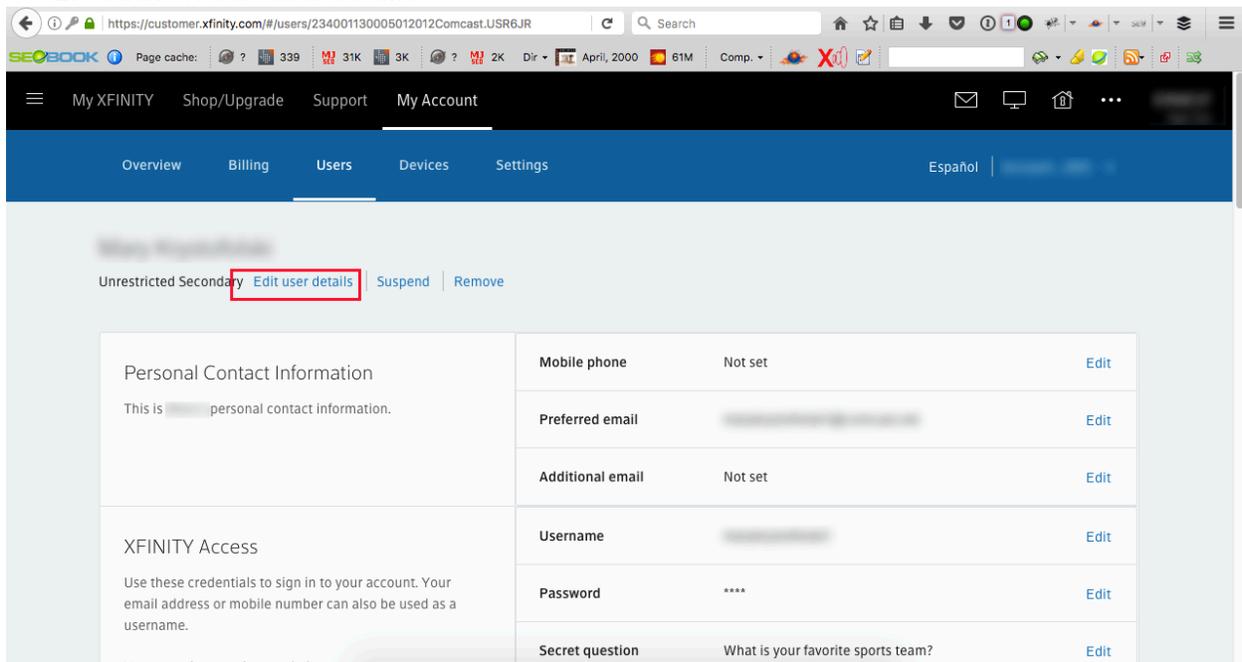
Change secondary "restricted" account to unrestricted account

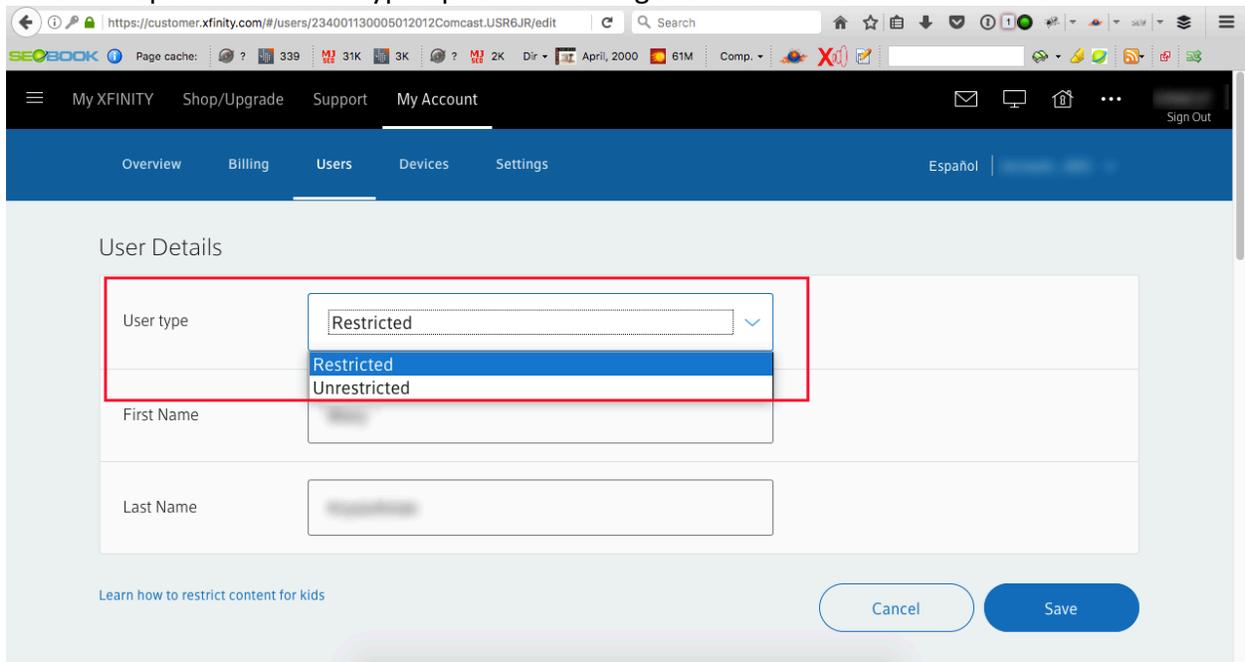Log out of your account and log in as the Primary account holder to go back to the main page:

1. Click on Users tab and then click edit to the right of your name
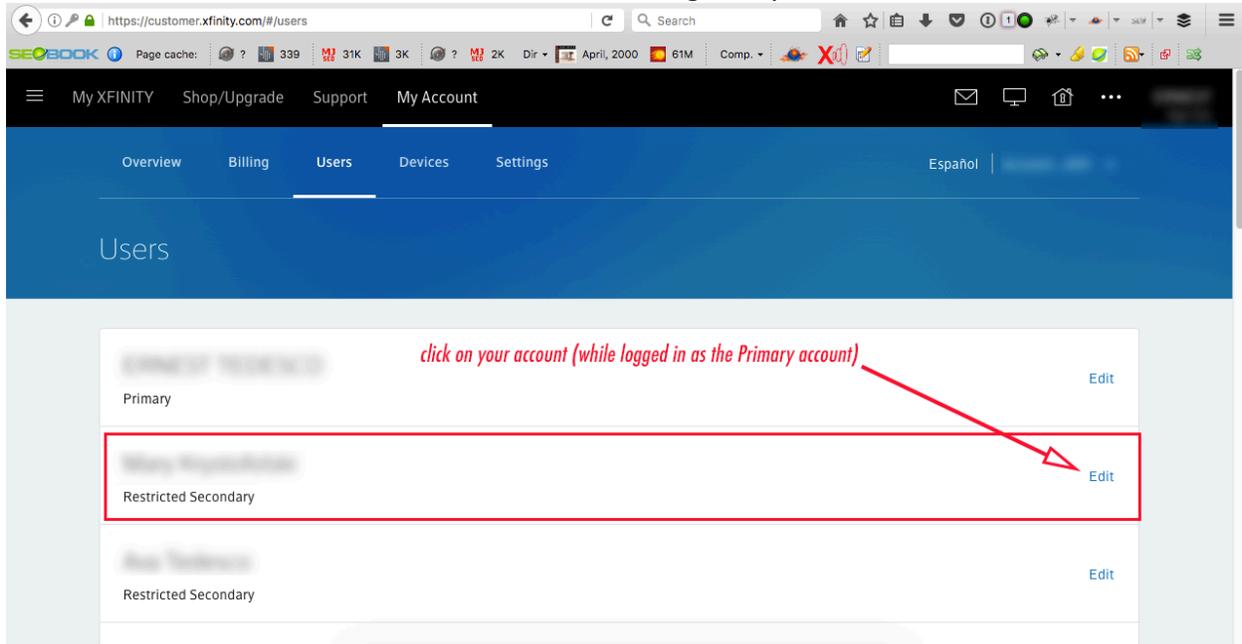
2. Click on edit user details

3. Dropdown the user type option and change to unrestricted and click save.

4. Log out and log back in as yourself and follow instruction at top of this document.