

# Comcast Email Account SPAM Preference Change Instructions

1. Log into your Comcast email account at web this web address: customer.comcast.com (type this into your URL address line and click enter).

	2.	Click on emai	l icon to	open your	email	
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		Search Help & Support
	Your automatic payment of will process on April 07, 2017.	Check your Email
	View Billing Make a Payment	A A Manage Settings
		Manage your alerts

# 3. Click on the setting icon top right and click "Settings" when it drops down

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#### 4. Next, click on Advanced Settings under mail



\*Note: If you do not have the option to edit the Spam filter under your account you are probably logged in with a "restricted" account. If this is the case you will need to log in with the primary Comcast account and make this sub-account (your account) "unrestricted" before being able to make this SPAM filter change. See instructions on next page.

# webesco

# Change secondary "restricted" account to unrestricted account

Log out of your account and log in as the Primary account holder to go back to the main page:

1. Click on Users tab and then click edit to the right of your name

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### 2. Click on edit user details

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	Additional email	Not set	Edit
XFINITY Access	Username		Edit
Use these credentials to sign in to your account. Your email address or mobile number can also be used as a	Password	****	Edit
username.	Secret question	What is your favorite sports team?	Edit



3. Dropdown the user type option and change to unrestricted and click save.

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4. Log out and log back in as yourself and follow instruction at top of this document.